TEAM **KENTUCKY**
CABINET FOR HEALTH AND FAMILY SERVICES

KY MPPA NEWSLETTER

KENTUCKY MEDICAID PARTNER PORTAL APPLICATION

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Updates to PT 26

Provider Type 26 Residential Crisis Stabilization Units (RCSU) will notice two changes in Partner Portal when navigating through screens during a New Enrollment. First, Providers can no longer select "Other Address" on the 1.7 Address Information Screen. This has been updated because PT 26 is an Entity and can only have one Physical Address on file.
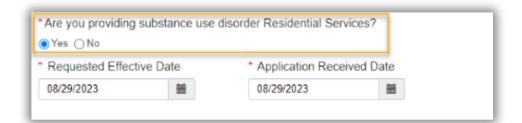
Additionally, the following question has been added to the 1.1 Basic Information Screen: "Are you providing substance use disorder Residential Services?". Users who answer "Yes" to this question are required to have a DMS Provisional Certification or an ASAM LOC Certification in order to proceed with a New Enrollment. Certification details must be added to the 2.3 Certification Information Screen and the certification documentation must be uploaded on the 8.0 Document Upload Screen.

Re-Design of the Correspondence Tab

The correspondence tab has been re-designed to improve correspondence loading speed and search function efficiency. The screen now displays the most recent 90 days worth of correspondence. Additionally, when searching a correspondence date, the range selection cannot exceed 180 days. Informational bullets to reflect these changes have been added to the correspondence screen.

Calling on Providers: Help Keep Medicaid Members Covered!

Is your family covered by Medicaid or KCHIP? Your renewal letter could be coming soon!

- Make sure your address is up to date in kynect!
- Check your mail. We may need to contact you!
- Complete and return requests for information.
- No longer qualify? Shop kynect for an affordable plan!

Did you know 1 in 3 Kentuckians relies on Medicaid or KCHIP for health coverage? For this reason, we are asking our Medicaid community - including our Medicaid health care providers - to help us to ensure our members stay covered. To help spread this message, we have created educational flyers focused on member eligibility and steps individuals can take to help stay enrolled in Medicaid or KCHIP. Materials are available in English and Spanish. These materials can be printed and placed throughout health care facilities in places of high visibility, such as exam rooms, waiting rooms, elevators, bathrooms, bulletin boards, and break areas.

Click the buttons below to download the flyers or QR codes for provider- and patient-focused resources. These codes can be downloaded and added to materials as well. For additional information and resources related to the unwinding and the return of member renewals, please visit MedicaidUnwinding.Ky.Gov. Thank you for partnering with us to help raise awareness!

[Download Flyers]   [QR Codes]

Need Help?

For Navigation and Technical Support, call 877-838-5085 - Option 1. Option 1.

For Provider Enrollment policies or procedures questions, call 877-838-5085 - Option 1, Option 2.